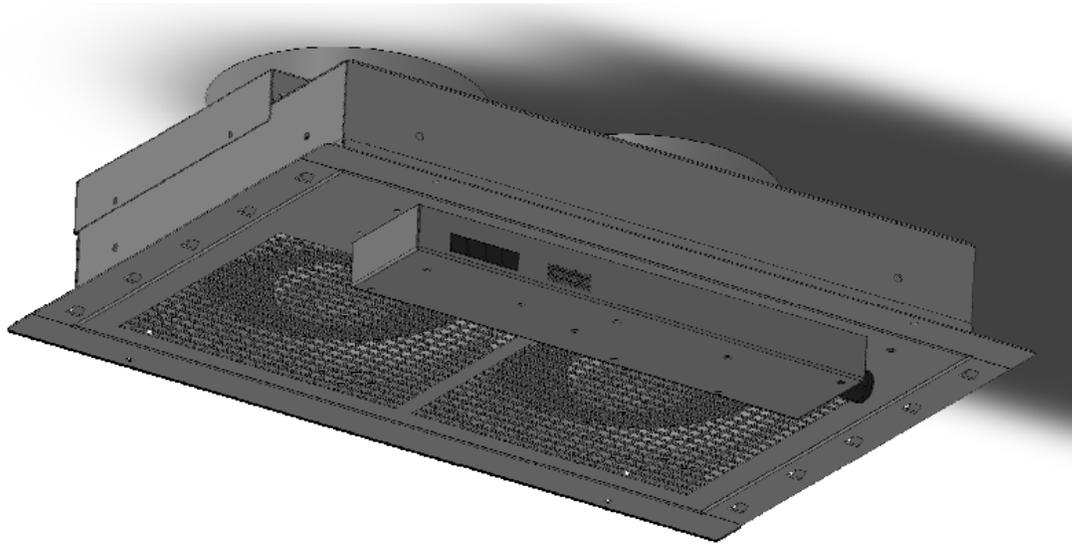




# Instruction Manual RAC10 Room air controller

RAC Series  
**Firmware Version 3.12**



Geist 1821 Yolande Ave., Lincoln, NE 68521  
800.432.3219 | 402.474.3400 | F: 402.474.4369 | [geistglobal.com](http://geistglobal.com)

GM1159 Rev. Date: 09/03/2014



# Contents

---

<b>Contents .....</b>	<b>2</b>
<b>Specifications.....</b>	<b>3</b>
Overview	3
Environmental	3
Electrical	3
Networking	3
Data Formats	3
<b>Installation .....</b>	<b>4</b>
Two Installation Options	4
Wall or ceiling mount for automated heat exhaust and critical monitoring / alerts. Optional System for room air supply required for some room and load conditions	4
Network Overview	6
Default IP Address	6
Initial Setup	7
<b>Web Interface .....</b>	<b>9</b>
Overview	9
Sensors Page	9
Logging Page	10
Display Page	11
Alarms Page	12
Control Page	13
Configuration Page	14
<b>Unit Configuration.....</b>	<b>22</b>
Network Configuration	22
Time and Date	23
E-Mail	23
SNMP	25
Accounts and Passwords	26
Telnet	26
Camera Configuration	27
Admin Information	27
<b>RAC Operation.....</b>	<b>28</b>
Initial Set Point Configuration	28
General Operation	28
Alarms	29
Alarm Notifications	29
Alarm Types	30
Thresholds	30
<b>Sensors .....</b>	<b>31</b>
Overview	31
Items Displayed on <i>Sensors</i> Page	31
Remote Sensors	31
Data Logging and Display	32
<b>Accessories .....</b>	<b>33</b>
IP-Addressable Network Cameras	33
RSC Integration	33
Alternate Data Formats	33
<b>Technical Support .....</b>	<b>34</b>
Firmware Version	34
Firmware Updates	34
Service and Maintenance	34
More Technical Support	34
<b>Table of Figures .....</b>	<b>35</b>
<b>Revision History .....</b>	<b>36</b>

## **Specifications**

---

### **Overview**

The RAC system evacuates heat load from the small space and sends it to the outside corridor or ceiling plenum return. The RAC system provides control and monitoring via a built-in web server. Web pages, including graphs, are generated by the unit to monitor RAC settings and environmental conditions within the room. No software other than a web browser is required for operation and several data formats are available. The RAC system includes one internal temperature sensor, two external temperature sensors, and ports for two additional (optional) external temperature sensors. Optional external network cameras can also be displayed on the RAC's web pages.

### **Environmental**

#### **Temperature**

Operating:	10°C (50°F) min	45°C (113°F) max
Storage:	-25°C (-13°F) min	65°C (149°F) max

#### **Humidity**

Operating:	5% min	95% max	(non-condensing)
Storage:	5% min	95% max	(non-condensing)

#### **Elevation**

Operating:	0 m (0 ft) min	2000 m (6561 ft) max
Storage:	0 m (0 ft) min	15240 m (50000 ft) max

### **EMC Verification:**

This Class A device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This Class A digital apparatus complies with Canadian ICES-003. Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

### **Electrical**

120V, 60 Hz

### **Networking**

#### **Protocols**

HTTP, HTTPS (SSL/TLS), SMTP, POP3, ICMP, DHCP, TCP/IP, NTP, FTP, Telnet, Syslog

#### **Ethernet Link Speed**

10 Mbit; half-duplex

### **Data Formats**

HTML, SNMP, CSV/Plain Text, XML

## **Installation**

---

- The RAC10 relies on the building installation for protection from overcurrent. A Listed circuit breaker is required in the building installation. The circuit breaker should be rated at 15 or 20 Amps.
- Install the RAC10 so the input plug may be disconnected for service.

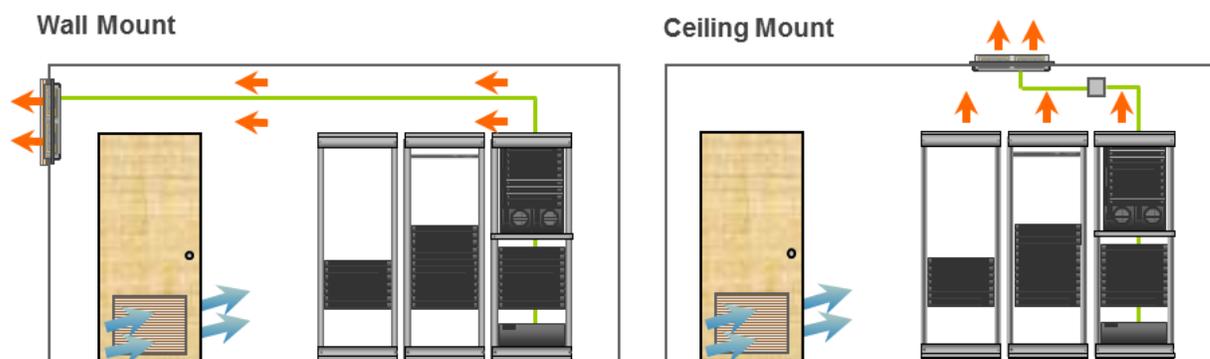
### **Installation:**

1. Using appropriate hardware, mount unit into wall or dropped ceiling as detail in Mounting Requirements Section of Instruction Sheet.
2. Plug RAC10 into appropriately rated and protected branch circuit receptacle.

### **Service and Maintenance:**

No service or maintenance is required. Do not attempt to open the RAC10 or you may void the warranty. No serviceable parts inside.

### **Two Installation Options**

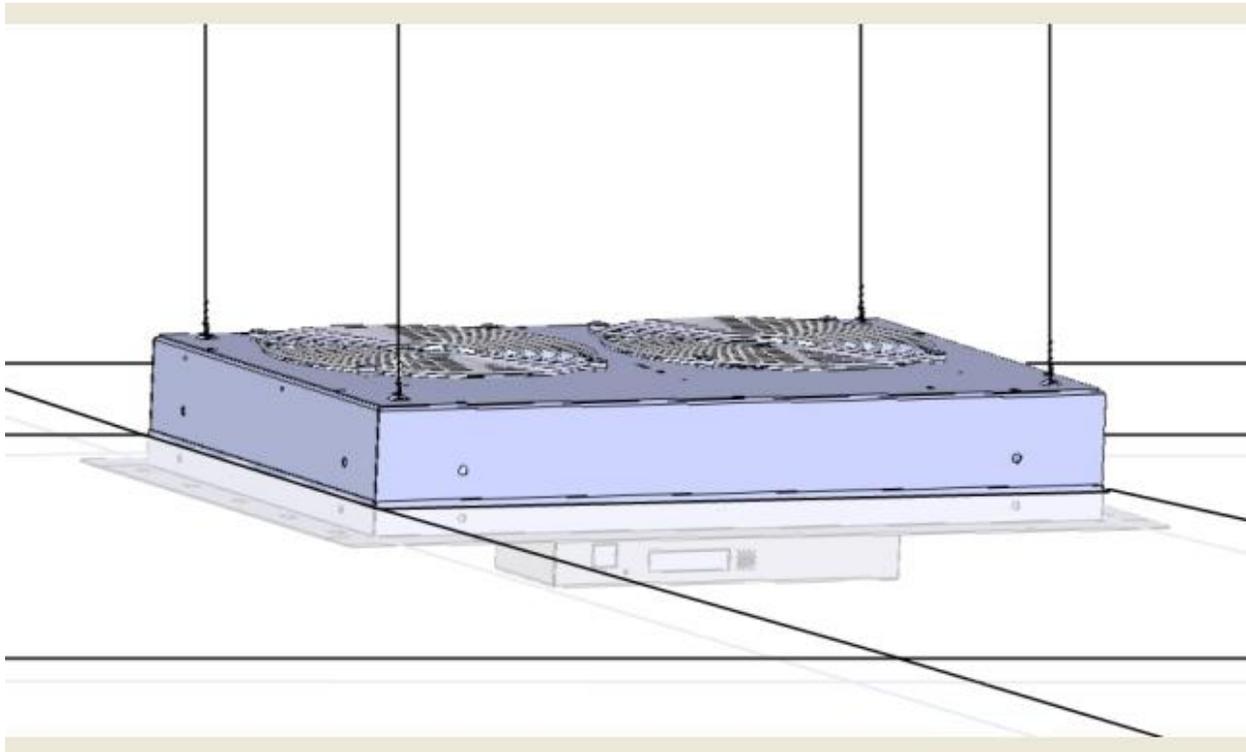


Wall or ceiling mount for automated heat exhaust and critical monitoring / alerts. Optional System for room air supply required for some room and load conditions

## **Mounting Requirements**

### Drop-Ceiling Mount

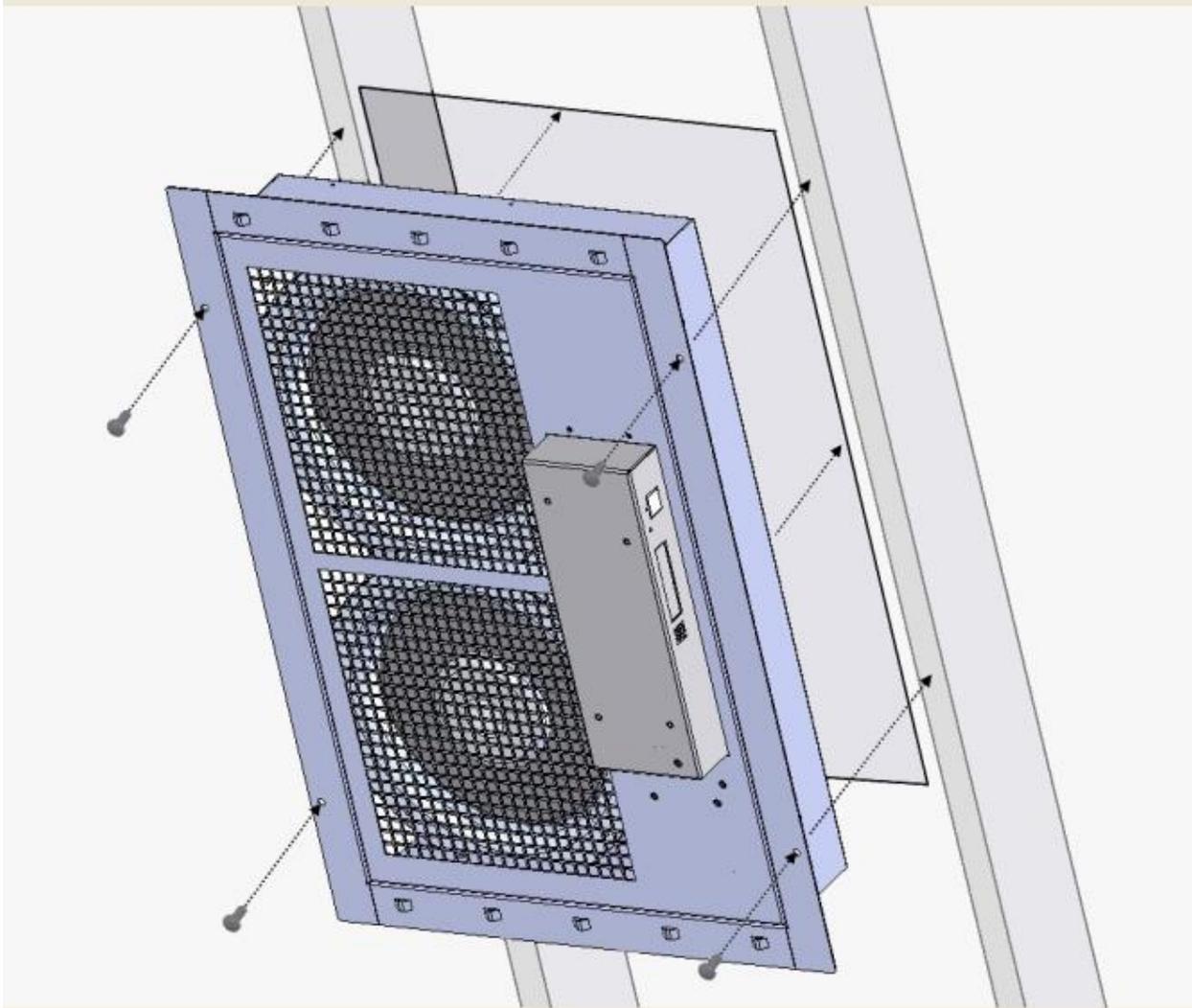
1. Must use 18 gauge drop-ceiling hanger wire.
2. Attach to unit through 4 eyelets on top of unit as shown in Figure 1.
3. Supplying power receptacle must be below drop ceiling to keep power cord out of plenum space.
4. Optional RAC-D002 duct kit may be used for interfacing to existing duct work.



**Figure 1: RAC10 Drop-Ceiling Mount**

### Wall Mount

1. Mount to wood studs, spaced 16" apart.
2. Must use 2" length, #10 wood screws into studs as shown in Figure #2.



**Figure 2: RAC10 Wall Mount**

## **Network Overview**

This product comes preconfigured with a default IP address set. Simply connect to the RAC and access the web page with your browser.

## **Default IP Address**

RAC units have a default IP address for initial setup and access to the unit if the assigned address is lost or forgotten. Once an IP address is assigned to a unit, the default IP address is no longer active. To restore the default IP address, press and hold the reset button located below the network connector for 20 seconds. The idle and activity lights on the network connector will both light up when IP address has been reset. The reset button is accessed through the white, circular hole located below the Ethernet jack.

**Note:** Pressing the reset button under the network connector will restore the default IP address and will also clear all password settings.

The Configuration page allows you to assign the network properties or use DHCP to connect to your network. Access to the unit requires the IP address to be known, so use of a Static IP or reserved DHCP is recommended. The default address is shown on the front of the unit:

- **IP Address:** 192.168.123.123
- **Subnet Mask:** 255.255.255.0
- **Gateway:** 192.168.123.1

## **Initial Setup**

Connect the RAC unit to your computer using a crossover cable or hub/switch.

### **Windows XP**

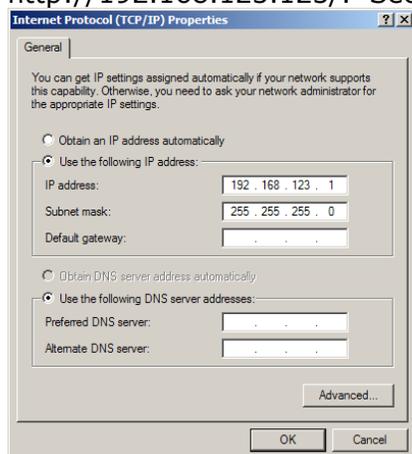
On your computer, go to "Start > Settings > Control Panel > Network and Dial Up Connections"

Right click on "Local Area Connection" and select "Properties"  
Select "Use the following IP address". Use these settings:

- **IP Address:** 192.168.123.1
- **Subnet Mask:** 255.255.255.0
- **Gateway:** Leave blank

Click "OK" twice.

The unit should now be accessible in a web browser via the unit's permanent IP address: <http://192.168.123.123/>. See Unit Configuration (page 22) for details.



**Figure 3: Windows XP network settings for initial setup**

### **MacOS X Leopard**

Open System Preferences via the Dock or the Apple menu.

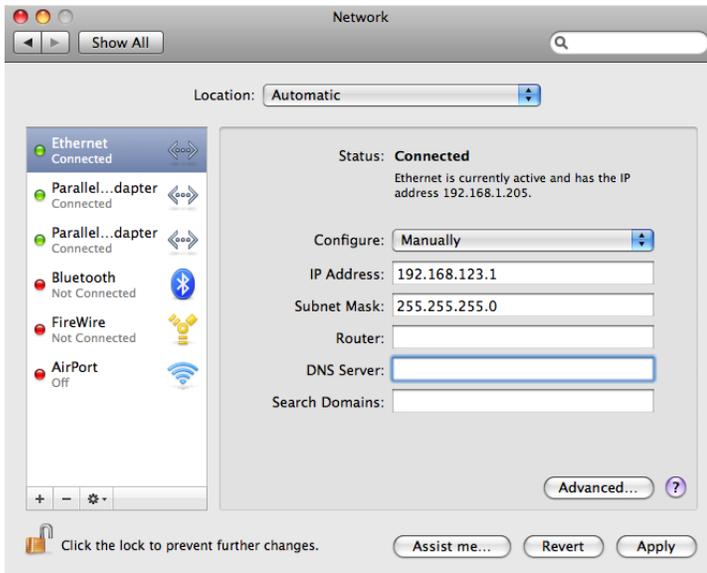
Select "Network" under "Internet & Network."

Select "Ethernet" from the list on the left side of the window and enter these settings on the right side of the window:

- **Configure:** Manually
- **IP Address:** 192.168.123.1
- **Subnet Mask:** 255.255.255.0
- **Router:** Leave blank

Hit "Apply" and confirm the changes.

The unit should now be accessible in a web browser via the unit's permanent IP address: <http://192.168.123.123/>. See Unit Configuration (page 22) for details.



**Figure 4: MacOS X network settings for initial setup**

## Web Interface

### Overview

The unit is accessible via a standard, unencrypted HTTP connection as well as an encrypted HTTPS (SSL) connection. The following web pages are available:

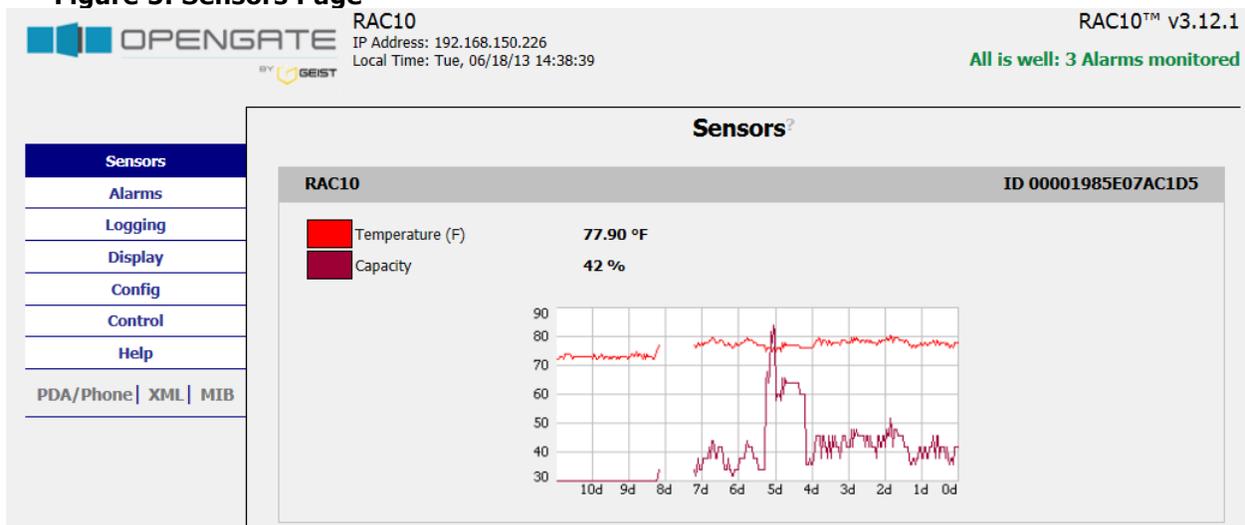
### Sensors Page

The front page, *Sensors*, gives both instantaneous and historical views of the unit's data. Real time readings are provided for all data next to historical graphs.

Optional cameras may be added and their live snapshots are shown on this page. Plug-and-play external temperature sensors appear on this page when installed.

The menu bar allows access to the rest of the RAC's functionality.

Figure 5: Sensors Page



## Logging Page

The *Logging* page allows the user to access the historical data by selecting the desired sensors and time range to be graphed. Selected sensor values are logged into the data file at a rate of one point per minute. Recorded data is available for download in a comma-separated values (CSV) file.

The screenshot displays the RAC10 Logging Page. At the top left, the logo for OPENGATE BY GEIST is shown. The system name is RAC10, with IP Address: 192.168.150.226 and Local Time: Tue, 06/18/13 14:39:51. The version is RAC10™ v3.12.1, and a status message reads "All is well: 3 Alarms monitored".

A navigation menu on the left includes: Sensors, Alarms, Logging (highlighted), Display, Config, Control, Help, and PDA/Phone | XML | MIB.

The main content area is titled "Logging" and contains a "Sensor Measurement Data Graph". The graph shows two data series over a 24-hour period. The top series (red) fluctuates between approximately 75 and 80. The bottom series (dark red) fluctuates between approximately 35 and 45. The x-axis is labeled from 24h to 0h in 4-hour increments. Below the graph, the "Time Range" is set to "1 Day" and the "Maximum loggable time span" is 42.67 days.

Below the graph, there are configuration sections for two sensors:

- RAC10** (ID: 00001985E07AC1D5):
  - Temperature (F): 77.90 °F (Graph checked, Logging Control: Normal)
  - Capacity: 42 % (Graph checked, Logging Control: Normal)
- Temp Sensor** (ID: B50000018B177B28):
  - Temperature (F): 73.40 °F (Graph unchecked, Logging Control: Normal)

At the bottom of the configuration area, there is a "Reset Logs" checkbox and a "Save Changes" button. A link at the bottom of the page reads "Click here to download CSV log data".

Figure 6: Logging Page

## Display Page

The *Display* page allows the user to assign a friendly name to the Fan Controller as well as change the default temperature unit of measure for internal and external sensors. The display page also allows the user to select between the default and classic web page layouts. The default interface displays a vertical menu bar to the left of the main window, while the classic interface displays a horizontal menu bar across the top of the screen.

The screenshot shows the RAC10 web interface. At the top left is the OPENGATE logo with 'BY GEIST' underneath. To the right, it displays 'RAC10', 'IP Address: 192.168.150.226', and 'Local Time: Mon, 06/17/13 15:57:37'. The version 'RAC10™ v3.12.1' is shown in the top right. A status bar indicates 'All is well: 3 Alarms monitored'. A vertical navigation menu on the left includes 'Sensors', 'Alarms', 'Logging', 'Display' (highlighted), 'Config', 'Control', and 'Help'. Below the menu are links for 'PDA/Phone', 'XML', and 'MIB'. The main content area is titled 'Display' and contains two sections: 'General' and 'Devices'. The 'General' section has dropdown menus for 'Default Language' (English), 'Date Format' (USA (MM/DD/YY)), 'Temperature Unit' (Fahrenheit), 'Internal Temperature Offset' (0), and 'Interface Type' (Default), with a 'Save Changes' button. The 'Devices' section has a table with columns 'Unique Address', 'Device Type', and 'Friendly Name'. It lists two devices: one with address '00001985E07AC1D5' and type 'sc10' (friendly name 'RAC10'), and another with address 'B50000018B177B28' and type 'tempSensor' (friendly name 'Temp Sensor'). There is a checkbox for 'Remove all unplugged devices' and a 'Save Changes' button. At the bottom, there are language links: 'English', 'Français', '中文', 'Deutsch', '日本語', and 'Español'. Footer text includes 'Unit Location: RAC10 Demo', 'Unit Description: RAC10', 'Admin: or Call', 'Support: Manuals, support@geistglobal.com or Call 800.432.3219 / +1.402.474.3400', and 'Copyright © 2003-2013 Geist All Rights Reserved.'

Figure 7: Display Page

## Alarms Page

The *Alarms* page allows the user to establish alarm conditions for each sensor reading. Alarm conditions can be established with either high or low trip thresholds. Alarm options include time tripped before notification, a repeat cycle, Email and SNMP Trap. There is also a provision to notify if a sensor is unplugged. See Alarms (page 28) for details.

**OPENGATE** RAC10  
IP Address: 192.168.150.226  
Local Time: Mon, 06/17/13 15:58:16  
BY GEIST RAC10™ v3.12.1  
All is well: 3 Alarms monitored

### Alarms

**RAC10** ID 00001985E07AC1D5

Capacity  
trips if Above  
threshold: 90.0  
Alarm must remain tripped for 5 (min) before notification  
Repeat every: No Repeat  
E-mail: (E-mail 1), (E-mail 2), (E-mail 3)  
Untripped

Temperature (F)  
trips if Above  
threshold: 90.0  
Alarm must remain tripped for 0 (min) before notification  
Repeat every: No Repeat  
E-mail: (E-mail 1), (E-mail 2), (E-mail 3)  
Untripped

Save Changes Add New Alarm

**Temp Sensor** ID B50000018B177B28

Temperature (F)  
trips if Above  
threshold: 90.0  
Alarm must remain tripped for 0 (min) before notification  
Repeat every: No Repeat  
E-mail: (E-mail 1), (E-mail 2), (E-mail 3)  
Untripped

Save Changes Add New Alarm

**Alarm Behavior**

Unplugged Alerts: Enabled  
Save Changes

English | Français | 中文 | Deutsch | 日本語 | Español

Unit Location: RAC10 Demo  
Unit Description: RAC10  
Admin: or Call  
Support: [Manuals, support@geistglobal.com](mailto:support@geistglobal.com) or Call 800.432.3219 / +1.402.474.3400  
Copyright © 2003-2013 Geist All Rights Reserved.

Figure 8: Alarms Page

## Control Page

The *Control* page gives the user several options for entering the RAC control set point. A drop down menu allows the user to choose between a temperature set point or a manual fan capacity set point. In addition, the Control page allows the user to assign friendly names to any external temperature sensors attached to the RAC.

The screenshot displays the RAC10 control interface. At the top, it shows the OPENGATE logo, the unit name RAC10, IP Address: 192.168.150.226, and Local Time: Mon, 06/17/13 14:42:16. The version is RAC10™ v3.12.1t. A green status message reads "All is well: 3 Alarms monitored".

The main content area is titled "Control" and contains a "Fan Control" section. It features two input fields: "Temp Set Point" set to 94 °F (range 50-104 °F) and "Fan Capacity" set to 30 (range 30-100). Below these is a table of sensors:

SC10	Enable	00001985E07AC1D5
Temperature (F)	78.80 °F	<input checked="" type="checkbox"/>
Temp Sensor 3	74.07 °F	<input checked="" type="checkbox"/>
Temp Sensor 2	74.75 °F	<input checked="" type="checkbox"/>
Temp Sensor 1	74.30 °F	<input checked="" type="checkbox"/>
Temp Sensor 4	73.85 °F	<input checked="" type="checkbox"/>

A "Save Changes" button is located below the table. At the bottom of the control area, there are language options: English | Français | 中文 | Deutsch | 日本語 | Español.

Unit Location: RAC10 Demo  
Unit Description: RAC10  
Admin: or Call  
Support: Manuals, support@geistglobal.com or Call 800.432.3219 / +1.402.474.3400  
Copyright © 2003-2013 Geist All Rights Reserved.

Figure 9: Control Page

## Configuration Page

The *Configuration* page has five sub-tabs; *Network*, *Monitoring*, *Diagnostics*, *Event Log*, and *Admin*. See Unit Configuration (page 22) for details.

### Configuration Network Tab

The user can enter and update the network settings on the *Network* tab of the *Configuration* page. See Unit Configuration section for details.

The screenshot displays the configuration interface for RAC10 v3.12.1. At the top, it shows the unit name 'RAC10', IP address '192.168.150.226', and local time 'Mon, 06/17/13 15:59:02'. The version is 'RAC10™ v3.12.1' and the status is 'All is well: 3 Alarms monitored'. The main content area is titled 'Configuration' and is divided into two sections: 'Network' and 'Web Server'.  
**Network Section:** It indicates 'Current Network Configuration set statically' with a link speed of '10Mbps/half-duplex'. Three radio buttons are present: 'Use DHCP for Network: Configuration and DNS Server Addresses', 'Use DHCP for Network: Configuration and Static DNS server addresses', and 'Use Static Network: Configuration and DNS server addresses:'. The 'Static' option is selected. Below are input fields for IP Address (192.168.150.226), Subnet Mask (255.255.255.0), Gateway (192.168.150.254), Primary DNS Server (192.168.115.6), and Secondary DNS Server (192.168.115.5). A 'Save Changes' button is at the bottom right.  
**Web Server Section:** It shows 'Protocols' set to 'HTTP and HTTPS', 'HTTP Port' as 80, 'HTTPS Port' as 443, and 'Telnet Service' as 'Enabled'. A 'Save Changes' button is also present.  
At the bottom, there are language options: English, Français, 中文, Deutsch, 日本語, and Español. Footer text includes: 'Unit Location: RAC10 Demo', 'Unit Description: RAC10', 'Admin: or Call', 'Support: Manuals, support@geistglobal.com or Call 800.432.3219 / +1.402.474.3400', and 'Copyright © 2003-2013 Geist All Rights Reserved.'

Figure 10: Configuration Network Tab

## Configuration Monitoring Tab

The user can enter and update the email alert, SNMP, and camera settings on the *Monitoring* tab of the *Configuration* page. See Unit Configuration section for details.

**OPENGATE** BY GEIST

RAC10  
IP Address: 192.168.150.226  
Local Time: Mon, 06/17/13 15:59:36

RAC10™ v3.12.1

All is well: 3 Alarms monitored

### Configuration

#### E-mail

Protocols: POP3 before SMTP

POP3 Server:

POP3 Port: 110

SMTP Server: 192.168.115.9  
192.168.115.9

SMTP Port: 25

"From" E-mail Address:

Username:

Password:

Send alarms to this recipient:

	Always	Business Hours	After Hours	SMS
To E-mail Address 1: <input type="text"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>
To E-mail Address 2: <input type="text"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>
To E-mail Address 3: <input type="text"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>
To E-mail Address 4: <input type="text"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>
To E-mail Address 5: <input type="text"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>

#### Business Hours

Start Time: 09:00

End Time: 17:00

Sun Mon Tue Wed Thu Fri Sat

Week Days:

### System Status E-Mail Reports

Report Time: hour min  
00 00  
(0-23) (0-59)

Report Period: 24 hours

E-mail Destinations:

Delete This Report:

Save Changes

Add New Report

### SNMP

SNMP Service: Enabled

Temperature Precision: 1x degree C/F

Read Community: public

Listen port for GET: 161

Trap Community: private

Write Community: private

Trap Type: V1 Trap

Trap IP Address:port 1:

Trap IP Address:port 2:

Save Changes

Send Test SNMP Trap

### Initial SNMPV3 data

Unauthenticated User: initial

Authenticated Manager: manager

Manager Authentication Password: 12345678

Manager Privacy Password: 12345678

Trap User: Trap

Trap Authentication Password: 12345678

Trap Privacy Password: 12345678

Save Changes

Reset User/Access NVRAM will occur during the finish page.

**Cameras**

Cam 1, IP Address:

Model:

Username:

Password:

Cam 2, IP Address:

Model:

Username:

Password:

Cam 3, IP Address:

Model:

Username:

Password:

Cam 4, IP Address:

Model:

Username:

Password:

**English** | Français | 中文 | Deutsch | 日本語 | Español

Unit Location: RAC10 Demo  
Unit Description: RAC10  
Admin: or Call  
Support: [Manuals](#), [support@geistglobal.com](mailto:support@geistglobal.com) or Call 800.432.3219 / +1.402.474.3400  
Copyright © 2003-2013 Geist All Rights Reserved.

**Figure 11: Configuration Monitoring Tab**

## Configuration Diagnostics Tab

The user can update the Syslog settings on the *Diagnostics* tab of the *Configuration* page.

The screenshot displays the RAC10 configuration interface. At the top, it shows the device name 'RAC10', IP address '192.168.150.226', and local time 'Mon, 06/17/13 14:12:16'. The version is 'RAC10™ v3.12.1t' and the status is 'All is well: 3 Alarms monitored'. The left sidebar contains navigation options: Sensors, Alarms, Logging, Display, Config (selected), Network, Monitoring, Diagnostics (selected), Event Log, Admin, Control, and Help. Below the sidebar are links for 'PDA/Phone | XML | MIB'.

The main content area is titled 'Configuration' and contains two sections:

**Syslog**

Facility: LOCAL0

Daemon Address:port 1:

**Syslog Configuration**

Subsystems	Severity							
	emergency	alert	critical	error	warning	notice	Inform	debug
os	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
hwip	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
socket	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
macphy	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
flashf	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
webserv	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
spl0dev	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
device	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
host	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
setvars	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
dynweb	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
snmp	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
alarms	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
email	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
rtclock	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
sntp	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
dns	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
datalog	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
graphin	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
firmwar	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
msgcatlg	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

English | Français | 中文 | Deutsch | 日本語 | Español

Unit Location: RAC10 Demo  
 Unit Description: RAC10  
 Admin: or Call  
 Support: Manuals, support@geistglobal.com or Call 800.432.3219 / +1.402.474.3400  
 Copyright © 2003-2013 Geist All Rights Reserved.

Figure 12: Configuration Diagnostics Tab

## Configuration Event Log Tab

The user can view the Event Log and update the Memory Syslog settings on the *Event Log* tab of the *Configuration* page.

**OPENGATE** RAC10  
 IP Address: 192.168.150.228  
 Local Time: Mon, 06/17/13 14:13:09  
 RAC10™ v3.12.1t  
 All is well: 3 Alarms monitored

**Configuration**

**NVRAM Event Log**  
[Click here to view NVM event log](#)

**Memory Syslog**

```

6/17/2013 18:08:10 webserv:wa_send_status_line: writing response first lineof header.
6/17/2013 18:08:10 webserv:wa_process_request: mad first line! lan--1.
6/17/2013 18:08:10 webserv:wa_send_status_line: writing response first lineof header.
6/17/2013 18:08:10 webserv:wa_process_request: mad first line! lan--1.
6/17/2013 18:07:41 webserv:wa_send_status_line: writing response first lineof header.
6/17/2013 18:07:41 webserv:wa_process_request: mad first line! lan--1.
6/17/2013 18:07:20 webserv:wa_send_status_line: writing response first lineof header.
6/17/2013 18:07:20 webserv:wa_process_request: mad first line! lan--1.
6/17/2013 18:07:12 device :dev_nuke: Removed device data for
device[3] 35000000C42r0528
6/17/2013 18:07:12 device :dev_nuke: removed device data for device[2] 770000011318A228
6/17/2013 18:07:12 webserv:wa_send_status_line: writing response first lineof header.
6/17/2013 18:07:12 webserv:wa_process_request: mad first line! lan--1.
6/17/2013 18:07:10 device :dev_nuke: Removed device data for device[1] 28000001387b4228
6/17/2013 18:07:08 device :remotetemp_update error in del8b30_gettemp
6/17/2013 18:07:08 device :del8b30_gettemp: read failed serial# 28000001387b4228
6/17/2013 18:07:08 device :cmdm: S818n20 CmC check failed on Conn: Cm83
6/17/2013 18:07:08 device :remotetemp_update error in del8b30_gettemp
6/17/2013 18:07:08 device :del8b30_gettemp: read failed serial# 770000011318A228
6/17/2013 18:07:08 device :cmdm: S818n20 CmC check failed on Conn: Cm83
  
```

**Memory Syslog**

Subsystems	Severity							
	emergency	alert	critical	error	warning	notice	inform	debug
os	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
hwip	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
socket	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
magphy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
flashf	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
webserv	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
api0dev	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
device	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
host	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
server	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
dynweb	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
anmp	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
alarms	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
email	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
rtclock	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
antp	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
dns	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
datalog	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
graphin	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
firmwar	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				
magctrl	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>				

Email:   Send logs now

English | Français | 中文 | Deutsch | 日本語 | Español

Unit Location: RAC10 Dome  
 Unit Description: RAC10  
 Admin. or Call  
 Support: Manuals, support@gostglobal.com or Call 800.432.3219 / +1.402.474.3400  
 Copyright © 2009-2013 Gost All Rights Reserved.

Figure 13: Configuration Event Log Tab

## Configuration Admin Tab

The user can set the system clock and administrative information on this tab. Additionally the user can set administrator and account passwords. See Unit Configuration section for details.

The screenshot displays the configuration interface for a RAC10 device. At the top, the device name 'RAC10' is shown along with its IP address (192.168.190.228) and local time (Mon, 09/17/13 14:13:41). The version is RAC10™ v3.12.1t. A status message indicates 'All is well! 3 Alarms monitored'. The main content area is titled 'Configuration' and is divided into several sections:

- All Parameters:** Contains buttons for 'Reset ALL to Default Values' and 'Refresh DNS Cache'.
- Reboot:** Contains a 'Reboot' button.
- RS2 Disclaimer:** A warning box with the following text:  
**WARNING:**  
Please note that you are enabling this device to turn on or off electrical outlet(s) on RS2 unit(s). Also note that the acceptance of these terms is saved in the XML configuration file on this device. If this file is used to configure another unit, then the acceptance of these conditions will carry over to that device as well.  
There are no warranties, express or implied by this action, by the operation of law or otherwise, of enabling this feature. GIBST DISCLAIMS ALL IMPLIED WARRANTIES OF MERCHANTABILITY, SATISFACTION, AND FITNESS FOR A PARTICULAR PURPOSE.  
Gibst express warranties will not be enlarged, diminished, or affected by and no obligation or liability will arise out of their purchase or return or other actions or omissions in connection with the device.  
Below the text is a 'Disabled' status indicator and an 'Accept' checkbox. 'Enable' and 'Disable' buttons are also present.
- System Clock, set to GMT:** Includes fields for 'Set Clock method' (NTP Server), 'GMT to local, (+/-)Hours' (-05:00), 'NTP primary server' (192.43.244.18), 'NTP secondary server' (129.8.15.28), and 'Sync to NTP server period (seconds)' (1800). A 'Save Changes' button is at the bottom.
- Daylight Saving Time:** Shows 'DST is DISABLED' and 'Enable DST: Disabled'. A 'Save Changes' button is at the bottom.

A left-hand navigation menu includes links for Sensors, Alarms, Logging, Display, Config (selected), Network, Monitoring, Diagnostics, Event Log, Admin, Control, and Help. At the bottom of the menu are links for PDA/Phone, XML, and MIS.

**Name and Password Configuration**

NOTE 1: If Account currently has a password, leaving Old Password blank results in no changes to that account.  
NOTE 2: Administrator password may be used in the Old Password field of any account.  
NOTE 3: If setting New Password to blank, Account Name must also be blank.  
NOTE 4: If New Password is not blank, Account Name must not be blank.

Administrator Account Name:   
Old Password:   
New Password:   
New Password Again:  (again, to confirm)  
Warning: Need your password. Loss of password may require 48 hours to recover.

Control Account Name:   
Old Password:   
New Password:   
New Password Again:  (again, to confirm)  
Warning: Need your password. Loss of password may require 48 hours to recover.

View Only Account Name:   
Old Password:   
New Password:   
New Password Again:  (again, to confirm)  
Warning: Need your password. Loss of password may require 48 hours to recover.

---

**Admin Info**

Contact Name:   
Contact Email:  (noContact)  
Contact Phone:   
Device Location: RAC10 Demo (noLocation)  
Device Description: RAC10 (noName)

---

**Saved Configuration XML File**

XML File:   
  
[Download Current XML File](#)

---

**SSL Certificate and Private Key**

SSL Certificate and Private Key are **INVALID**

SSL Certificate File:   
SSL Private Key File:

---

**Upload System Firmware**

Firmware package file:   
  
Firmware upload may take a few minutes. Please wait for response from browser.

[English](#) | [Français](#) | [中文](#) | [Deutsch](#) | [日本語](#) | [Español](#)

Line Location: RAC10 Demo  
Line Description: RAC10  
Admin: or Call  
Support: Manuals, support@goss-global.com or Call 800.452.5219 / +1.402.474.5400  
Copyright © 2005-2013 Goss. All Rights Reserved.

**Figure 14: Configuration Admin Tab**

## Unit Configuration

### Network Configuration

The unit's network configuration is set on the *Network* tab of the *Configuration* page. Settings pertaining to the unit's network connection are:

OPENGATE  
BY GEIST

RAC10  
IP Address: 192.168.150.226  
Local Time: Mon, 06/17/13 15:59:02

RAC10™ v3.12.1  
All is well: 3 Alarms monitored

### Configuration

#### Network

Current Network Configuration set statically  
Link Speed: 10Mbps/half-duplex

Use DHCP for Network Configuration and DNS Server Addresses  
 Use DHCP for Network Configuration and Static DNS server addresses:  
 Use Static Network Configuration and DNS server addresses:

IP Address: 192.168.150.226  
Subnet Mask: 255.255.255.0  
Gateway: 192.168.150.254  
Primary DNS Server: 192.168.115.6  
Secondary DNS Server: 192.168.115.5

Save Changes

#### Web Server

Protocols: HTTP and HTTPS  
HTTP Port: 80  
HTTPS Port: 443  
Telnet Service: Enabled

Save Changes

English | Français | 中文 | Deutsch | 日本語 | Español

Unit Location: RAC10 Demo  
Unit Description: RAC10  
Admin: or Call  
Support: Manuals, support@geistglobal.com or Call 800.432.3219 / +1.402.474.3400  
Copyright © 2003-2013 Geist All Rights Reserved.

Figure 15: Network Configuration

- **DHCP:** Allows the unit to request a dynamic IP address from a server on the network.
- **Static IP Address/Net Mask/Gateway:** When not using a dynamic address, enter static network configuration information here.
- **Telnet Service:** Enable or disable the built-in Telnet server. See Telnet (page 26) for details.
- **HTTP Services:** Enables/disables access via HTTP and HTTPS. Available options are: HTTP and HTTPS, HTTP only, and HTTPS only. It is not possible to disable the web interface completely.
- **HTTP/HTTPS Server Port:** Changes the TCP port that each server listens on.
- **DNS Servers:** Allows the unit to resolve host names for Email, NTP and SNMP servers as well as cameras.

## Time and Date

The system clock is set on the *Admin* tab of the *Configuration* page. The unit comes preconfigured with the IP addresses of two NIST time servers and is set to the Central Time Zone (-0500 GMT). Should a local time server be preferred, enter its IP address into the "NTP primary server" box and click the "Save Changes" button. Clearing the time server addresses and clicking "Save Changes" will set the time servers back to the defaults. The unit attempts to contact the time servers during boot up and periodically while running. Until a time server is contacted or the system clock is manually set, all log time stamps will present time as the number of seconds since the unit was powered up and graphs will not be shown.

The screenshot shows two configuration panels. The top panel, titled "System Clock, set to GMT", contains the following fields: "Set Clock method:" with a dropdown menu set to "NTP Server"; "GMT to local, (+/-)hh:mm" with a text input field containing "-05:00"; "NTP primary server" with a text input field containing "192.43.244.18" and a smaller field below it also containing "192.43.244.18"; "NTP secondary server" with a text input field containing "129.6.15.28" and a smaller field below it also containing "129.6.15.28"; and "Sync to NTP server period (seconds)" with a text input field containing "1800". A "Save Changes" button is located at the bottom right of this panel. The bottom panel, titled "Daylight Saving Time", displays "DST is DISABLED" in bold text. Below this, "Enable DST:" has a dropdown menu set to "Disabled". A "Save Changes" button is located at the bottom right of this panel.

**Figure 16: Time Settings**

The time, date, IP address and friendly name of the unit are displayed in the top of each web page.

The screenshot shows a grey box containing the following text: "RAC10", "IP Address: 192.168.150.226", and "Local Time: Mon, 06/17/13 14:36:36".

**Figure 17: Time and Date Display**

**Note:** The time and date are not adjusted for daylight savings time. Setting the time zone offset forward and backward an hour will cause a gap or overwriting of logs, respectively.

## E-Mail

The unit is capable of sending e-mail to as many as five addresses at once. Most SMTP and ESMTP servers are compatible. Authentication options are None, POP3 (POP-before-SMTP) or ESMTP. The e-mail configuration is set on the *Monitoring* tab of the *Configuration* page.

**E-mail**

Protocols: POP3 before SMTP

POP3 Server:

POP3 Port: 110

SMTP Server: 192.168.115.9  
192.168.115.9

SMTP Port: 25

"From" E-mail Address:

Username:

Password:

Send alarms to this recipient:

	Always	Business Hours <sup>?</sup>	After Hours <sup>?</sup>	SMS <sup>?</sup>
To E-mail Address 1: <input type="text"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>
To E-mail Address 2: <input type="text"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>
To E-mail Address 3: <input type="text"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>
To E-mail Address 4: <input type="text"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>
To E-mail Address 5: <input type="text"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="checkbox"/>

Save Changes

Send Test E-Mail<sup>?</sup>

**Figure 18: E-Mail Configuration**

An SMTP server as well as "From" and "To" addresses are required to send e-mails. Some mail servers may require a username and password. In most cases, the username does not have to match the "From" address, but does need to be a valid user on the authenticating server. Microsoft Exchange servers will have to be set to allow SMTP relay from the IP address of the unit. In addition, a test email can be sent from the bottom of the *Monitoring* tab of the *Configuration* page.

**Note:** The unit cannot receive e-mails, the POP3 server is used strictly for authentication and is not required when using None or ESMTP.

### Status Reports

When enabled, the unit will periodically send a full status report to all "To" e-mail addresses selected for the report. The report includes current unit data from all attached sensors as well as alarm states. Reporting frequency options are: weekly, hourly, every 2, 3, 4, 6, 8, 12, 24, or 48 hours. E-mail addresses are selected when the report is created by checking the corresponding e-mail destination box. Allowing the cursor to hover over an e-mail destination box will display the e-mail address that the box is associated with.

**System Status E-Mail Reports?**

Report Time: hour min  
 00 00  
 (0-23) (0-59)

Report Period: 24 hours

E-mail Destinations:

Delete This Report:

Save Changes Add New Report

**Figure 19: Email Report Settings**

## **SNMP**

The unit supports retrieval of all data via Simple Network Management Protocol (SNMP) v1 and v2c. In addition, alarm traps can be sent to up to two IP addresses. The SNMP configuration is entered on the *Monitoring* tab of the *Configuration* page.

**SNMP**

SNMP Service: Enabled

Temperature Precision: 1x degree C/F

Read Community: public

Listen port for GET: 161

Trap Community: private

Write Community: private

Trap Type: V1 Trap

Trap IP Address:port 1:

Trap IP Address:port 2:

Save Changes

Send Test SNMP Trap

**Initial SNMPV3 data**

Unauthenticated User: initial

Authenticated Manager: manager

Manager Authentication Password: 12345678

Manager Privacy Password: 12345678

Trap User: Trap

Trap Authentication Password: 12345678

Trap Privacy Password: 12345678

Save Changes

Reset User/Access NVRAM will occur during the finish page.

**Figure 20: SNMP Configuration**

The default community string is “public” and the MIB is downloadable via a link at the top of the unit’s web page.

## Accounts and Passwords

The Fan Controller offers account security options that are entered on the *Admin* tab of the *Configuration* page. There are three levels of account security:

- **Administrator:** Password protects the *Display*, *Alarms* and *Configuration* pages.
- **Control Access:** Password protects the *Control* page.
- **View-Only:** Password protects the *Sensors* page, including PDA and XML data.

**Name and Password Configuration**

NOTE 1: If Account currently has a password, leaving Old Password blank results in no changes to that account.  
NOTE 2: Administrator password may be used in the Old Password field of any account.  
NOTE 3: If setting New Password to blank, Account Name must also be blank.  
NOTE 4: If New Password is not blank, Account Name must not be blank.

Administrator Account Name:   
Old Password:   
New Password:   
New Password Again:  (again, to confirm)  
Warning: Record your password. Loss of password may require 48 hours to recover.

Control Account Name:   
Old Password:   
New Password:   
New Password Again:  (again, to confirm)  
Warning: Record your password. Loss of password may require 48 hours to recover.

View Only Account Name:   
Old Password:   
New Password:   
New Password Again:  (again, to confirm)  
Warning: Record your password. Loss of password may require 48 hours to recover.

Save Changes

**Figure 21: Account Configuration**

User account names may include alphanumeric characters, spaces and underscores. Passwords may include alphanumeric characters and underscores.

**Note:** The Administrator account must be active to enable the Control Access and View-Only accounts.

**Note:** The Control Access account must be active to enable the View-Only account.

**Note:** The account names "root" and "admin" are disabled for security reasons and cannot be re-enabled.

**Warning:** Record your passwords. To reset lost passwords, follow the instructions for resetting the unit's IP address and passwords given in the Default IP Address section. To generate a temporary recovery password to access the unit, contact customer service from a location where the unit can be accessed via the internet.

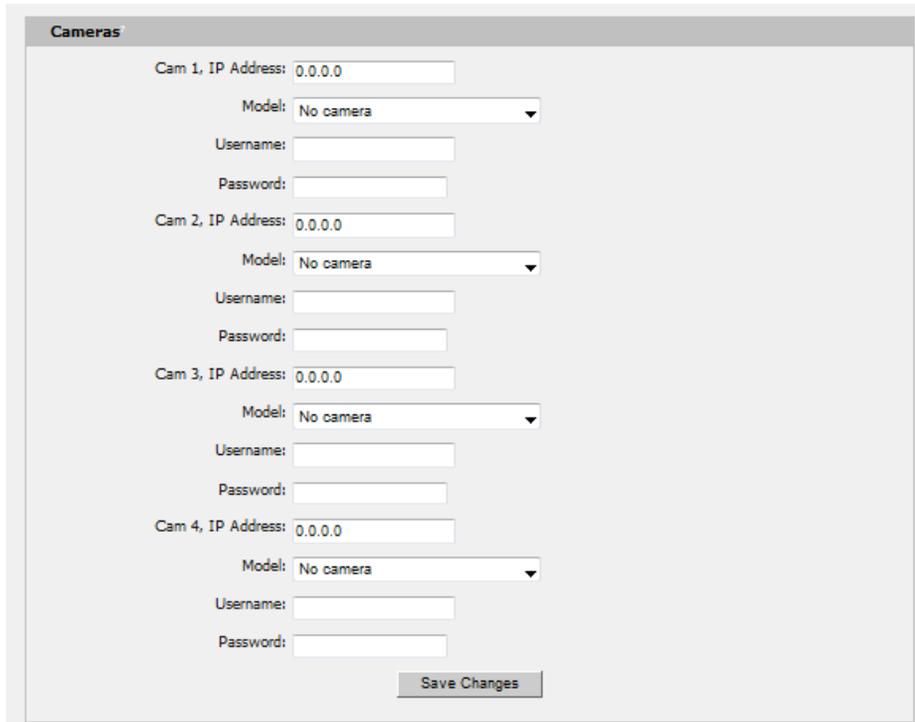
## Telnet

The unit provides a Telnet server for basic monitoring via the command line. The Administrator account must be enabled to use the Telnet interface. Type "help" after logging in to the unit to see a list of available commands. The Telnet service can be disabled under "Web Server" on the *Network* tab of the *Configuration* page.

**Note:** The All data sent via Telnet is unencrypted. Some settings can be changed and user names and network settings are available via Telnet. In secure environments, it is recommended that Telnet be disabled.

## **Camera Configuration**

Enter the domain names/IP addresses and models of up to four IP-addressable network cameras in the "Cameras" section of the *Monitoring* tab on the *Configuration* page. The unit will present a linked snapshot from each camera on the *Sensors* page.



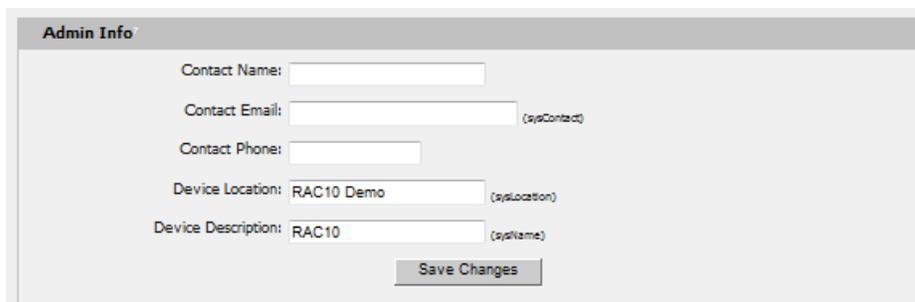
The screenshot shows a web interface titled "Cameras" with four identical configuration sections for "Cam 1" through "Cam 4". Each section contains the following fields: "IP Address" (pre-filled with "0.0.0.0"), "Model" (a dropdown menu currently showing "No camera"), "Username" (an empty text box), and "Password" (an empty text box). At the bottom right of the form is a "Save Changes" button.

**Figure 22: Configuration and Supported Models**

**Note:** Each camera must be set to allow anonymous access to enable this feature.

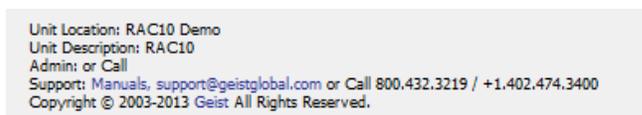
## **Admin Information**

Information entered in the "Admin Info" section of the *Admin* tab of the *Configuration* page will show up at the bottom of the unit's web interface.



The screenshot shows a web interface titled "Admin Info" with five configuration fields: "Contact Name" (empty), "Contact Email" (empty, with a small "(sysContact)" label to its right), "Contact Phone" (empty), "Device Location" (pre-filled with "RAC10 Demo", with a small "(sysLocation)" label to its right), and "Device Description" (pre-filled with "RAC10", with a small "(sysName)" label to its right). At the bottom right is a "Save Changes" button.

**Figure 23: Admin Information Fields**



The screenshot shows a display area with the following text: "Unit Location: RAC10 Demo", "Unit Description: RAC10", "Admin: or Call", "Support: Manuals, support@geistglobal.com or Call 800.432.3219 / +1.402.474.3400", and "Copyright © 2003-2013 Geist All Rights Reserved."

**Figure 24: Admin Information Display**

## RAC Operation

### Initial Set Point Configuration

After configuring an IP address and attaching any external sensors, power up the RAC and allow about a minute for the device to boot up. Go to the unit's *Control* page and select a control mode. The available control modes are:

- **Temperature Set Point:** Tells the RAC to use the set point entered when controlling fan speed.
- **Fan Capacity:** Tells the RAC to use the set point entered in the box on the *Control* page for fan capacity.

The screenshot displays the RAC10 Control interface. At the top, it shows the unit name 'RAC10', IP address '192.168.150.226', and local time 'Mon, 06/17/13 14:48:01'. A status indicator on the right says 'All is well: 3 Alarms monitored'. The left sidebar contains navigation options: Sensors, Alarms, Logging, Display, Config, Control (selected), Help, and PDA/Phone | XML | MIB. The main 'Control' section is titled 'Fan Control' and features a 'Temp Set Point' input field set to 94 °F (range 50-104 °F) and a 'Fan Capacity' dropdown set to 30 (range 30-100). Below these are two sensor rows: 'RAC10' with a temperature of 77.90 °F and 'Temp Sensor' with a temperature of 73.62 °F. Both have checkboxes for 'Enable' which are checked. A 'Save Changes' button is located at the bottom of the control area. Language options (English, Français, 中文, Deutsch, 日本語, Español) are listed at the bottom. Footer text includes 'Unit Location: RAC10 Demo', 'Unit Description: RAC10', 'Admin: or Call', 'Support: Manuals, support@geistglobal.com or Call 800.432.3219 / +1.402.474.3400', and 'Copyright © 2003-2013 Geist All Rights Reserved.'

Figure 25: Set Point Configuration

### General Operation

Once the desired mode of operation and set point has been set, the unit will operate without any interaction with the user.

## Alarms

### Alarm Notifications

The RAC supports 2 types of alarm notification:

- **E-Mail:** The unit can be configured to send alarm e-mails to up to five recipients.
- **SNMP:** The unit can be configured to send SNMP traps to up to two trap servers.

RAC10  
IP Address: 192.168.150.226  
Local Time: Mon, 06/17/13 14:42:16

OPENGATE  
BY GEIST

RAC10™ v3.12.1t  
All is well: 3 Alarms monitored

### Alarms

**RAC10** ID 00001985E07AC1D5

Capacity  
trips if: Above  
threshold: 90.0

Alarm must remain tripped for 5 (min) before notification

Repeat every: No Repeat

E-mail  
 (E-mail 1)  
 (E-mail 2)  
 (E-mail 3)

Untripped

**Temp Sensor** ID B50000018B177B28

Temperature (F)  
trips if: Above  
threshold: 80.0

Alarm must remain tripped for 0 (min) before notification

Repeat every: No Repeat

E-mail  
 (E-mail 1)  
 (E-mail 2)  
 (E-mail 3)

Untripped

Save Changes Add New Alarm

Save Changes Add New Alarm

**Alarm Behavior**

Unplugged Alerts: Enabled

Save Changes

English | Français | 中文 | Deutsch | 日本語 | Español

Unit Location: RAC10 Demo  
Unit Description: RAC10  
Admin: or Call  
Support: [Manuals](#), [support@geistglobal.com](mailto:support@geistglobal.com) or Call 800.432.3219 / +1.402.474.3400  
Copyright © 2003-2013 Geist All Rights Reserved.

**Figure 26: Alarm State Menu**

The RAC unit is capable of any combination of the above alarms at once. Alarm type combinations are selected per alarm via the check boxes which are displayed for each alarm on the Alarms page.

## **Alarm Types**

The RAC provides three types of alarm messages via E-Mail and SNMP:

- **Trip:** Occurs when a sensor value goes above a high trip threshold or below a low trip threshold.
- **Clear:** Occurs when a sensor already in the Tripped or Unplugged state goes back into its normal range.
- **Unplugged:** Occurs when a sensor with an alarm set loses contact with the main unit due to the sensor being physically unplugged or another communications error.

Alarms can be added for set point, fan speed, and internal or external temperature sensors displayed on the Alarms page. An alarm is added by pressing the "Add New Alarm Button" and selecting the sensor value to be monitored from a drop down menu.

## **Thresholds**

The user must set a trip threshold and type for each alarm that is added to the Alarms page. The threshold type is chosen as either "High Trip" or "Low Trip" from a drop down menu when the alarm is created. The threshold value is typed into a data window when the alarm is created. Alarms are triggered based on the selected sensor's data and the trip threshold type and value. Alarm settings can be edited or deleted at any time.

Analysis of each unit is recommended before setting alarm thresholds as some of the values monitored by the unit are relative values, whose scale will differ slightly between units. Allow each unit to operate under normal, steady state conditions for several hours before setting alarm thresholds. By allowing the sensors to operate for several hours, the user can better understand what the normal variations are; thereby allowing the user to choose alarm thresholds that will not trigger numerous false alarms.

**Note:** Changes in settings take a few moments to become active. Rapidly resetting alarm values may not provide the desired results. Allow up to 2 minutes after changing a setting before modifying it again.

## Sensors

---

### Overview

The internal temperature sensor is measured every 5 seconds. External sensors are measured at approximately the same rate, depending on the number (1-4) of devices connected. Sensor data collected by the Fan Controller gives useful trend analysis data that allows users to view changes and draw useful conclusions about what is happening over time in the monitored environment.

### Items Displayed on Sensors Page

The RAC will display the following items on the *Sensors* page:

- **Set Point Temp:** Displays the desired temperature set by the user.
- **Internal Temp:** Displays measured temperature inside the unit in °C or °F.
- **Temp 1:** Displays temperature measured by external sensor in °C or °F. This value will read 0 °C or 32 °F until and external temperature sensor is connected.
- **Temp 2:** Displays temperature measured by external sensor in °C or °F. This value will read 0 °C or 32 °F until and external temperature sensor is connected.
- **Temp 3:** Displays temperature measured by external sensor in °C or °F. This value will read 0 °C or 32 °F until and external temperature sensor is connected.
- **Temp 4:** Displays temperature measured by external sensor in °C or °F. This value will read 0 °C or 32 °F until and external temperature sensor is connected.
- **Fan Speed:** Percent, from 30-100 of maximum fan speed.

### Remote Sensors

#### Available Sensors

- **RT-12:** Temperature – 12 ft. cord
- **RT-20:** Temperature – 20 ft. cord

#### Connecting Remote Sensors

Plug-and-play remote temperature sensors may be attached to the RAC at any time via the RJ-12 connectors on the unit. Each sensor has a unique serial number and is automatically discovered and added to the web page. Up to four temperature sensors may be connected.

**Note:** The display order of the sensors on the web page is determined by the internal serial number of each sensor. Friendly names for each sensor can be customized on the *Display* page. The RAC will only recognize RT (Temperature) sensors. The RAC uses the highest temperature reading available when adjusting fan speed.

**Note:** The sensor uses Cat. 3 wire and RJ12 connectors. Wiring must be straight-through: reverse polarity will temporarily disable all sensors until corrected.

**Note:** The sensors use a serial communication protocol and are subject to network signaling constraints dependent on shielding, environmental noise, and length of wire. Typical installations allow runs of up to 600 feet of sensor wire.

## **Data Logging and Display**

All data collected by the unit can be graphed. The *Logging* page allows the user to select graphed content to be logged. Selected sensor values are logged into the data file at a rate of one point per minute. The number of selected sensors determines the maximum data logging time span. This period is calculated and displayed on the *Logging* page. The oldest data will be deleted when the onboard memory fills up in order to make room for new data.

## Accessories

---

### IP-Addressable Network Cameras

The unit is able to interface with up to four IP-addressable network cameras. A live snapshot from each camera will be displayed on the unit's *Sensors* page underneath the main unit's graph. Clicking on a snapshot opens the camera's website in a new browser window.



**Figure 27: Camera Images**

Camera model and IP address are entered on the *Monitoring* tab of the *Configuration* page.

**Note:** Some cameras require additional software downloads to display live video in a web browser.

### RSC Integration

For users with multiple RacSense units, Geist RSC software offers:

- Convenient, single-window monitoring of multiple units via simple web-based interface
- Streamlined firmware updating
- Consolidation of alarm settings

See <http://www.geistglobal.com/> for more information.

### Alternate Data Formats

In addition to the full access, control and configuration available via a desktop web browser, Fan Controller Series products present data in multiple formats for easy integration with other monitoring systems. Data formats available via links on the unit's web page are:

[PDA/Phone](#) | [XML](#) | [MIB](#)

**Figure 28: Alternate Format Links**

- **PDA/Phone:** Presents data in a format best-suited for PDA or cellular phone web browsers.
- **XML:** Extensible Markup Language. Presents data in a structured tree for use with automated scripts and monitoring systems.
- **MIB:** Management Information Base. Downloads the MIB for use with SNMP monitoring tools.

## **Technical Support**

---

### **Firmware Version**

The firmware version is located in the upper right section of the web interface header, represented by v3.y.xx. Before contacting support, it is recommended that the Fan Controller first be updated to the latest firmware version. If this is not possible, please have the existing firmware version number for the unit available when contacting technical support.



**Figure 29: Web Page Header**

### **Firmware Updates**

Keep your unit updated with the latest firmware releases or sign up for notifications. <http://www.geistglobal.com/GeistUS/Docs/downloads.htm>.

### **Service and Maintenance**

No service or maintenance is required. Do not attempt to open the PDU or you may void the warranty. No serviceable parts inside. It is recommended that power be removed from the unit before installing or removing any equipment.

### **More Technical Support**

<http://www.geistglobal.com>  
(800) 432-3219  
Email: [support@geistglobal.com](mailto:support@geistglobal.com)  
Or contact your distributor.

## Table of Figures

---

Figure 1: RAC10 Drop-Ceiling Mount.....	5
Figure 2: RAC10 Wall Mount .....	6
Figure 3: Windows XP network settings for initial setup.....	7
Figure 4: MacOS X network settings for initial setup .....	8
Figure 5: Sensors Page .....	9
Figure 6: Logging Page .....	10
Figure 7: Display Page .....	11
Figure 8: Alarms Page .....	12
Figure 9: Control Page .....	13
Figure 10: Configuration Network Tab .....	14
Figure 11: Configuration Monitoring Tab .....	17
Figure 12: Configuration Diagnostics Tab .....	18
Figure 13: Configuration Event Log Tab .....	19
Figure 14: Configuration Admin Tab .....	21
Figure 15: Network Configuration .....	22
Figure 16: Time Settings.....	23
Figure 17: Time and Date Display .....	23
Figure 18: E-Mail Configuration.....	24
Figure 19: Email Report Settings.....	25
Figure 20: SNMP Configuration .....	25
Figure 21: Account Configuration .....	26
Figure 22: Configuration and Supported Models .....	27
Figure 23: Admin Information Fields.....	27
Figure 24: Admin Information Display.....	27
Figure 25: Set Point Configuration.....	28
Figure 26: Alarm State Menu .....	29
Figure 27: Camera Images .....	33
Figure 28: Alternate Format Links .....	33
Figure 29: Web Page Header .....	34

## Revision History

---

Revision	Date	Notes	Approved By
0.0	4/27/2013	Initial Version	JB
1.0	6/18/2013	Revised	JB