

# GEIST PRODUCT WARRANTY

**WARRANTY IS VOIDED BY OPENING OR MODIFYING UNITS**

**Fill out warranty online: [geistglobal.com/onlinewarrantyregistration](http://geistglobal.com/onlinewarrantyregistration)**



## Geist Warranty

Seller warrants that all products furnished under a valid Order which are manufactured by Seller will conform to final specifications, drawings, samples, and other written descriptions approved in writing by the Seller, and will be free from defects in materials and workmanship for the warranty periods set forth below. The warranty period shall run from time the product is invoiced/shipped, even in the event that the Seller installs the equipment or supplies technical direction of installation by contract. Parts replaced or repaired in the warranty period shall carry the unexpired portion of the original warranty.

## Warranty Coverage

Environmental Monitoring Units	One Year	Non-Surge Protected Product Warranty	
Cooling Units	Two Years	Basic Power Strips	Lifetime
Surge Suppressed Product Warranty & Connected Equipment Warranty Coverage		Auto Transfer Switch, Metered, Monitored & Switched Power Strips	Three Years
		Upgradeable Power Strips	Five Years

## Geist Surge Suppressed Product Warranty & Connected Equipment Warranty Coverage

If a Surge Suppressor becomes defective during the specific warranty period listed below, Seller will elect to either repair or replace the unit free of charge. Seller's Surge Suppressor Warranty insures any properly connected equipment from damage due to failed AC protection circuitry. If connected equipment is damaged by an AC power disturbance during the warranty period, Seller will elect to either repair or replace that equipment up to the connected equipment warranty limit, provided the surge protective device shows signs of failed AC production circuitry. A Seller approved testing facility must perform the testing and verification of a failed device. In the event of equipment damage, contact Customer Service for RMA instructions on returning your surge suppressor.

## Original proof of purchase required. Connected equipment warranty applies only to surge suppressors listed below.

SP, SVR, & VSS Models - Ten Years - USD 10,000

SPFC, SPC, SVRAC, SVRCC, SVRBC, & VSSBC – Three Years – USD 5,000

Scope: This Warranty shall be exclusive of any and all other warranties express or implied and may be modified only by writing signed by an officer of the Seller. Accessories supplied by Seller but manufactured by others carry any Warranty the manufacturers have made to Seller which can be passed on to the Customer. Customer has not relied and shall not rely on any oral representation regarding the Product sold hereunder and any oral representation shall not bind Seller and shall not be part of any warranty.

Limitation of Remedy and Liability: Products are not life and safety certified. IN NO EVENT SHALL THE SELLER BE LIABLE FOR LOSS, DAMAGE, OR EXPENSE DIRECTLY OR INDIRECTLY ARISING FROM THE USE OF THE UNITS, OR FROM ANY OTHER CAUSE, EXCEPT AS EXPRESSLY STATED. SELLER MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY AS TO MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR USE. SELLER IS NOT LIABLE FOR AND CUSTOMER WAIVES ANY RIGHT OF ACTION IT HAS OR MAY HAVE AGAINST SELLER FOR ANY CONSEQUENTIAL, INCIDENTAL OR SPECIAL DAMAGES ARISING OUT OF ANY BREACH OF WARRANTY, AND FOR ANY DAMAGES CUSTOMER MAY CLAIM FOR DAMAGE TO ANY PROPERTY OR INJURY OR DEATH TO ANY PERSON ARISING OUT OF ITS PURCHASE OR THE USE, OPERATION, OR MAINTENANCE OF THE PRODUCT. Seller will not be liable for any labor subcontracted or performed by Customer for preparation of warranted item for return to Seller's factory or for preparation work for field repair or replacement. Invoicing of Seller for labor either performed or subcontracted by Customer will not be considered as a liability by the Seller. The liability of Seller hereunder is limited to replacing or repairing at Seller's factory any part or parts which have been returned to the Seller and which are defective or do not conform to such specifications, drawings or other written descriptions; provided that such part or parts are returned by the Customer within 90 days after such defect is discovered. Seller shall have the sole right to determine if the parts are to be returned to the factory for repair or replacement. All items returned to Seller for repair or replacement must be sent freight prepaid to its factory. Customer must obtain Seller's return authorization prior to returning items. The above conditions must be met if warranty is to be valid. Seller will not be liable for any damage done by unauthorized repair work, unauthorized replacement parts, from any misapplication of the item, or for damage due to accident, abuse, or act of God. No person, including any Dealer, Agent, or Representative of Seller is authorized to assume for Seller obligation or liability other than expressly stated herein. Seller grants to end user Customer a nonexclusive, non-transferable, non-sub-licensable license to use the Seller's software when purchased. All software fees are non-refundable. Warranty is voided by opening or modifying units.

### **Americas**

Geist  
1777 Yolande Avenue  
Lincoln, NE 68521 USA  
+1.402.474.3400  
[products@geistglobal.com](mailto:products@geistglobal.com)

### **APAC**

Geist  
SCC Financial Center  
Tower B, Unit 7F  
Houhai Avenue East  
Nanshan, Shenzhen  
Guangdong Province, China 518053  
+86.755.86639505  
[salesasia@geistglobal.com](mailto:salesasia@geistglobal.com)

### **EMEA**

Geist  
Unit 1, The Monarch Centre,  
Venture Way, Priorswood  
Taunton, Somerset TA2 8DE UK  
+44.1823.275100  
[salesuk@geistglobal.com](mailto:salesuk@geistglobal.com)